

BARLOW TYRIE

quality since 1920

PRODUCT WARRANTY PERIODS

For residential use

Warranty period in years

Material/Product	Teak	Steel	Aluminium	Woven	Sling	Others
All pure teak products	10					
Teak and sling products	10				3	
Stainless steel and sling		10			3	
Stainless steel and teak	10	10				
Aluminium and sling products			10		3	
Woven				5		
Parasol frames, bases, canopies, and covers						3
Work surfaces other than teak						2
Cushions covers and inners						2
Safari chair slings						2
Product covers						2
Replacement slings						3
Pavilions (See separate Sheet)						

Notes

1. Barlow Tyrie must be contacted prior to any arrangements to return any product in line with our returns policy.
2. Barlow Tyrie will not be responsible for defects caused by the application of teak oil, varnish, wood stain or other cleaning product except the Barlow Tyrie range of care products.
3. Barlow Tyrie strongly recommends that pressure washers are not used to clean products.
4. The warranty does not apply to normal wear and tear such as weathering or surface deterioration found on stainless steel, aluminium, teak, laminate, and cushion or parasol canopy products.
5. Normal wear and tear is defined as "normal deterioration as the result of regular consumer/residential use". The warranty does not cover dents, paint scratches, tears to fabric or fibre. Our recommended cleaning product should be used to clean the product regularly.
6. The warranty does not cover damage caused to ceramic, laminate or glass surfaces by mis-use such as impact damage or surface chipping.
7. Barlow Tyrie cushions are UV resistant and should be cleaned regularly with the Barlow Tyrie recommended care products to prevent accumulated dirt becoming embedded in the fabric. The cushions are not waterproof and the warranty does not cover damage should the cushions become saturated with water.
8. Please note that over time, teak will naturally weather from golden brown to a silver grey colour. Small fissures will open in the end grain this is known as checking. Both are normal and not a warranty item.



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